CASE STUDY

Global Investment Management Firm deliver a **5 year IDAM transformation in just 3 years** with Stott and May Consulting

The client challenge

After moving away from its existing legacy tooling, the organisation needed to refresh its IAM technology, people, and processes. While successfully managing the current implementation and controls, the existing team sought external experience in large-scale, global transformation and engaged with Stott and May Consulting.

The proposed solution 📀

Our client tasked us with constructing an industry-leading, elite team of onshore IDAM experts, ranging from functional skills to technical architecture. The team would be instrumental in vendor selection (SailPoint & CyberArk), resource planning, IGA re-platforming, migrating all infrastructure to PAM, and designing and implementing **380 applications**. This initiative scaled across multiple business units and various technical areas, including security, infrastructure, and apps. The proposed and selected engagement model allowed for a "co-managed" approach, giving the customer complete visibility of the incremental success of the overall programme.





The results

The team built the IAM transformation program from the ground up, delivering segregation of duties in just 12 weeks. Over **21 projects** were established, with progress tightly governed by our proprietary reporting platform. 380 applications were onboarded onto SailPoint from scratch, and perm IAM headcount was reduced by 17 through automation and productivity gains such as 2-hour triggers for JML. Additional outcomes included deploying a new global IGA platform, more robust joiner/mover/ leavers processes, automation of provisioning, a new target operating model and passing the PWC audit. A complete knowledge transfer took place, mentoring and upskilling the in-house team to become highest-performing technology program across the business, delivering outcomes at 50% of the cost of the Big 4 - leading to millions of dollars in savings.

"Stott and May Consulting have helped us to shape a really successful transformation programme. Not only have they been able to build a team of highly-skilled specialists, with the exact skillsets we required for the project, but they have also provided increased confidence and governance over the achievement of key milestones. Onboarding has been efficient and timely enabling us to manage internal expectations quickly and efficiently."

- Associate Director, Global IAM Lead, Global Investment Management Firm





w: consulting.stottandmay.com e: joe.pryke@stottandmayconsulting.com

The project team 💌

IAM Programme - Initial team deployed within 1 week IAM Programme Manager IAM Project Manager x 2 IAM Business Analyst x 6 Lead IAM Architect Communications Manager

Consultants deployed throughout: SailPoint Architect Cloud Identity Architect Enterprise Architect IAM strategy Consultant IAM Business Analyst SailPoint engineer x 2

PAM Programme - Initial team deployed within 1 week PAM Programme Manager PAM Project Manager PAM Business Analyst x 2 PAM Architect CyberArk Engineer x 2 PAM Implementation Delivery Lead

CIAM Programme - Team deployed within 2 days Ping Architect Ping Engineer Ping Technical Lead

